



Communities of Care

MISSION MAKING A MEASURABLE DIFFERENCE IN CLIENTS' LIVES EACH DAY.

MODEL A professional and collaborative approach to home nursing care.

CLIENTS Medically complex clients in the Twin Cities metro area who want to be a collaborative partner in their clinical home care.

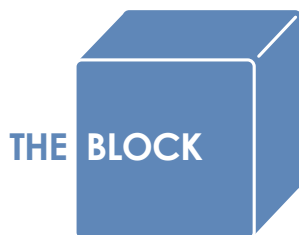
VALUES

1. Excellent Clinical Care
2. Caring Professionals
3. High Ethical Standards
4. Customized Care
5. Impact on legislation and community supports

WHAT MAKES US UNIQUE

- **PROFESSIONAL** – Drama free. Accountable. Treat clients and nurses with dignity. Expertly trained staff.
- **EXPERIENCED** – Inspired by experience; business model based on real experience. We provide you with the home care that we would provide for ourselves.
- **COLLABORATIVE** - Seeing the client holistically. Passionate about the care. Team of agency, client, physicians working together. Open and honest communication. Stability for client and nurse.

OUR PROVEN PROCESS



- Create a 2 week rotating block schedule.
- Clients know who is working.
- Nurses know far in advance when they work.
- Decreases open shifts.



- Nurses have a meet-and-greet before committing to a case.
- Nurse can test out commute.
- Nurse and client ensure a "good fit."
- Nurses stay on cases longer.



- Block schedule, dedicated placement method, and the match ensure a good "fit" between nurse and client.
- Dedicated placement ensures that clients know and trust nurses; nurses understand client's baseline health.